

DIAL

DROP-In-and-LEARN

Information Sheet

As part of our commitment to the local communities we work with we have established an adult & youth learning & training provision at our Centre on Cable Street, London E1 (LAP 4 area). We are recognised as delivering innovative learning and attracting NEET category groups to assist them in their progression on to mainstream education training. We are at a stage due to our 4.5 year track record in delivering project-based youth programmes working alongside many youth clubs/projects in Tower Hamlets to set-up a more regular service provision. With the recent working partnership with Davenant Youth Centre of Excellence, LBTH New Start, Connexions we are introducing 'DIAL'.

This project is being funded by Jack Petchey Foundation with the support of our working partners mentioned above. We intend to make this a more permanent provision with the aim of meeting our own strategic objective – 'making learning accessible through a flexible approach within a non-threatening environment' - 'DIAL' (drop-in-and-learn).

Having worked with young people on many initiatives we have learnt that many young people welcome the provision of day time facility particularly for those who are Not in Education, Employment or Training (NEET category - our target group for this project) and for those who are at risk if provision of this nature is not available during the day. LACoST Services piloted DIAL & 'mix n match' training initiative in 2003/2004 which was a huge success documented by the Learning & Skills Council London East.

In collaboration with our partners we would like to introduce 'DIAL' Drop-In-And- Learn.

Aims

- To target Young people aged 14-25 and engage them in learning and training.

- Offer impartial Information, Advice and Guidance to young people
- Enable young people to gain tasters to progress on to pre-E2E programme, Vocational training courses, further education/ training or employment.

Services available through 'DIAL'

- Opportunity for young person's to talk about training options
- Courses or qualifications
- Career advice (general Information & Advice)
- Email facilities
- CV building with or without help
- Drop-in access to Computer Use, Internet Use & confidential guidance
- One-2-one support
- Job search support
- Printing, Copying, Faxing for Learners
- Availability 3 days per week – Mon, Wed, Fri – 10.am to 3.00.pm (with tutor support)

How we intend to work

- This programme will work with Youth co-ordinators, Connexions and the Youth Service to ensure the effective implementation and success of the service provision. We intend to be a bridge the gap between non-participation and active-participation helping young people towards mainstream training provision and education.
- We aim to encourage and publicise the service provision widely to incorporate East London with particular focus on Tower Hamlets and neighbouring boroughs.
- 'DIAL' will be a key feature in engaging young people through outreach work, who could otherwise become at risk and disengaged.

- we will disseminate information through our existing links to ensure it reaches young people.
- Encourage personal advisors, youth workers and other providers for referrals or to arrange to visit to our facilities and thus, through collaboration to meet the needs of young people.

What are we hoping to achieve

Assisting young people to over-come barriers in order to reach their potential through Individual Information Advice and Guidance sessions, Individual Learning Plans and options & choices for progression routes identified through mutual discussions.

Enable young people to take control of their lives through collaboration with other service providers.

60% referred to connexions/LBTH New Start for further advice and guidance and formal registration.

60% of young people - actively participating and involvement in learning/training and/or employment.

The project DIAL (Drop-In-And-Learn) created by LACoST Services and supported by our partners for the purposes of allowing young people the opportunity to access advice and guidance on career and training in a flexible and non-rigid environment.

*Statement by:
Derek Charlie.
Director of training and programmes
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Contact details:

LACoST Services, St George's Town Hall
236 Cable Street, London E1 0BL
Tel: 020 7790 4348
020 7790 4242
Fax: 020 7702 8231

For General Enquiries E-mail:
lacostservices@btconnect.com
www.lacosttraining.co.uk

For student's requiring support or further information visit us at the centre, book an appointment or email us at
lacostservices@btconnect.com

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